

# ANTHEM THE SEAS

# **AS YOU DEPART**

Dear Guest.

On the morning of departure, enjoy breakfast in one of the below dining venues, and wait comfortably in one of our designated departure lounges. (Royal Theatre or Two70) Please note that the departure information will be displayed only in the designated departure lounges and the digital signage screens. No announcements will be made in public areas.

#### Breakfast is available:

5:00 am - 8:30 am Café Promenade, Deck 4

6:00 am - 8:30 am Windjammer Marketplace, Deck 14

6:30 am - 8:30 am La Patisserie (\$), Deck 4

6:30 am - 8:30 am Café@Two70, Deck 5

7:00 am - 8:30 am American Icon, Deck 4

7:00 am - 8:30 am Coastal Kitchen (Suites with Gold Card only), Deck 14

Guests are invited to relax in any of our public areas before they proceed to their designated departure lounges.

# **Step 1 The Night Before**

- Place your bags with the luggage tags outside your stateroom before 11:00 pm on last night.
- We recommend you pack fragile items, medication, liquor and valuables in your carry on luggage.
- Ensure you keep your passport or proof of Identification, SeaPass\* card and airline tickets in your hand luggage.
- If you need extra tags your stateroom attendant can provide them to you.

# Step 2 SeaPass® Account

- We recommend you settle your account with a credit card for Express Check-Out (no need to check out at Guest Services Desk) and to continue using your SeaPass\* card on departure morning.
- If you choose to settle with cash, please do so before 11:00 pm on last night. If you wish to keep your account active after this time, you can choose to register a credit card.
- A statement of your account will be delivered to your stateroom at approximately 5:00 am on departure morning.
- Any queries regarding your account can be verified latest by 8:00 am on departure morning.
- Gratuities: The automatic daily gratuity charged to the onboard SeaPass® account is shared by among the dining services staff, stateroom attendants and other housekeeping services crew who work to enhance the overall cruise experience. Guests who prepay their gratuities prior to boarding their cruise, will not have a daily automatic gratuity charged onboard. Many of our guests wish to reward particularly exceptional service during their cruise with additional gratuities. Guests may do so by increasing the automatic gratuity amount on their SeaPass® onboard account at the Guest Services desk or with a cash gratuity at their discretion.

#### SELF CARRY PROGRAM

Please keep your luggage in your stateroom the night before departure and proceed between the following times to Vintages. Deck 5 aft.

**Window 1:** from 6:15 am to 7:00 am **Window 2:** from 7:30 am to 8:00 am **Window 3:** from 8:30 am to 9:30 am

Please be informed that no porters or assistance for luggage is available for guests that choose to participate in this program.

#### **REGULAR DEPARTURE PROCESS**

The regular departure process will begin approximately at 6:45 am. Please note the departure times order is subject to the flow of guests and luggage off the ship and processing of guests through Customs and Border Protection. Departure times will be displayed in the designated departure lounges and the digital signage screens around the ship. There will be no announcements made in public areas.

WHEELCHAIR ASSISTANCE Available at Jaime's Italian, Deck 5 Aft between 6:30 am and 9:30 am. Guests participating in this program needs to sign up no later than the day before departure. Please dial 27341 and 27342 or visit guest services to register for the assistance. Please note due to regulatory guidelines assistance can only be provided into the terminal building and depending on the number of requests aminimum waiting time of 60 minutes may be experienced. Place your luggage outside your stateroom prior to 11:00 pm on the last night of the cruise and keep your hand luggage to a minimum as you or your companion will be required to carry this off.

**Shore Excursions -** Guests booked on tours with Royal Caribbean International will meet in Music Hall, Deck 4. Please refer to your Shore Excursions ticket.

Suite and Pinnacle Members - are welcome to wait comfortably at Chops Grille restaurant, Deck 5, from 5:30 am to 8:30 am. Breakfast will be served in Coastal Kitchen Deck 14, from 7:00 am to 8:30 am.

**Diamond Plus and Diamond Members** - are welcome to wait comfortably in the Diamond Lounge, Deck 4. We advise guests to proceed to the lounge 15 minutes before their departure number is called. (Coffee, Tea and Pastries will be served)

Consecutive Cruisers - Guests who are continuing on Anthem of the Seas<sup>™</sup> for another cruise vacation are requested to meet in Boleros, Deck 4 at 9:30 am. Guests who are taking Shore Excursions or planing to spend the day in Southampton, are invited to visit Boleros, Deck 4 to collect their "In Transit Card " and their new SeaPass Cards before going ashore.

# **Step 3 Departure Morning**

- Departure will begin at approximately 6:15 am right after the Local authorities have cleared the ship.
- Guests that have received luggage tags, departure will commence at approximately 6:45 am and finish at approximately 9:30 am.
- Please proceed to your assigned waiting area at the times listed on the departure schedule.
- · Please note that departing the ship prior to your numbered tag has been called may result in an increased waiting time in the terminal building.
- · Announcements regarding the departure process will be made in the designated waiting areas only.

### **Step 4 Customs Allowance**

- No limits for alcohol and tobacco that you can bring in the United Kingdom as long as they are for personal consumption and purchased from
  the European Union countries. Just make sure you can prove that you bought them in an European Union country, for example, by producing
  a receipt if questioned. (If you are under 17 years of age, you cannot have the alcohol and tobacco allowances.)
- Other goods (including gifts and souvenirs) Most travellers can bring other goods into the United Kingdom worth up to £390 (e.g. perfume
  and electrical goods) without paying duty and / or tax in the United Kingdom. If you bring in goods worth more than your allowance, you
  must pay duty and / or tax on the full value, not just the value above the allowance. You cannot group individual allowances together to bring
  in an item worth more than the limit.

## **Step 5 Connections**

- Air/Sea guests, guests with purchased transfers to the airport or Hotel and Royal Connections guests Collect your bags from the baggage claim area, then proceed to the buses that will be waiting outside to take you to your destination.
- Cruise Only Guests Collect your bags from the baggage claim area then proceed outside where our Ground Staff will assist you for any
  further directions.

#### **DESIGNATED DEPARTURE LOUNGES:**

Departure Time	Number Order	Group Description	Meeting Lounge
6:15 AM / 07:00 AM	NO TAGS	Self Carry Departure 1	Vintages
6:45 AM	3, 4 & 6	Suites & Pinnacle	Chops Grille Deck 5
6:45 AM	5	Southampton Airport Transfer (Flights between 9:00am - noon)	Royal Theatre Deck 4
6:45 AM	7 & 8	Southampton Airport Transfer (Flights between 9:00am - noon)	TWO 70
6:45 AM	27	Independent Guests	Royal Theatre Deck 4
6:45 AM	28 & 30	Independent Guests	TWO 70
7:00 AM	29	Heathrow Airport Transfer Terminal 1	Royal Theatre Deck 4
7:00 AM	31 & 32	Heathrow Airport Transfer Terminal 1	TWO 70
7:00 AM	33	Heathrow Airport Transfer Terminal 2	Royal Theatre Deck 4
7:00 AM	35 & 36	Heathrow Airport Transfer Terminal 2	TWO 70
7:15 AM	37	Gatwick Airport Transfer	Royal Theatre Deck 4
7:15 AM	38 & 40	Gatwick Airport Transfer	TWO 70
7:15 AM	39	Independent Guests	Royal Theatre Deck 4
7:15 AM	41 & 42	Independent Guests	TWO 70
7:30 AM	43, 44 & 46	Shore Excursions	Music Hall Deck 4
7:30 AM	45	Heathrow Airport Transfer Terminal 3	Royal Theatre Deck 4
7:30 AM	47 & 48	Heathrow Airport Transfer Terminal 3	TWO 70
7:30 AM	49	Heathrow Airport Transfer Terminal 4	Royal Theatre Deck 4
7:30 AM	50 & 52	Heathrow Airport Transfer Terminal 4	TWO 70
7:30 AM	53	Heathrow Airport Transfer Terminal 5	Royal Theatre Deck 4
7:30 AM	54 & 56	Heathrow Airport Transfer Terminal 5	TWO 70
7:30 AM / 08:00 AM	NO TAGS	Self Carry Departure 2	Vintages
7:45 AM	55	Independent Guests	Royal Theatre Deck 4
7:45 AM	57 & 58	Independent Guests	TWO 70
8:00 AM	59, 60 & 62	Royal Connections Coach	Music Hall Deck 4
8:00 AM	61	Independent Guests	Royal Theatre Deck 4
8:00 AM	63 & 64	Independent Guests	TWO 70
8:15 AM	65, 66 & 68	Royal Connections Coach	Music Hall Deck 4
8:30 AM	67	Independent Guests	Royal Theatre Deck 4
8:30 AM	69, 70	Independent Guests	TWO 70
8:30 AM	71, 72 & 74	Royal Connections Coach	Music Hall Deck 4
8:30 AM / 09:30 AM	NO TAGS	Self Carry Departure 3	Vintages
8:45 AM	73	Independent Guests	Royal Theatre Deck 4
8:45 AM	75 & 76	Independent Guests	TWO 70
9:00 AM	77	Independent Guests	Royal Theatre Deck 4
9:00 AM	78 & 80	Independent Guests	TWO 70
9:15 AM	79, 81 & 82	Post-Cruise Hotel Packages	Music Hall Deck 4
9:30 AM	83	Independent Guests	Royal Theatre Deck 4
9:30 AM	84 & 86	Independent Guests	TWO 70
9:30 AM	85	Southampton Airport Transfer (Flights after noon)	Royal Theatre Deck 4
9:30 AM	87 & 88	Southampton Airport Transfer (Flights after noon)	TWO 70
9:30 AM	NO TAGS	Consecutive Cruisers ( Guests )	Boleros